

MEDICAL REVIEWSTREAM

by Concentra

In our current climate of rising healthcare costs, a major concern is to ensure that the medical services recommended or provided to an injured worker are both appropriate and necessary. That's where Medical ReviewStream by Concentra can help.

Our medical opinion review services can help you not only contain medical costs, but also streamline your utilization review process, provide the Medical Advisor coverage you need, and help ensure compliance with URAC, HIPAA and jurisdictional requirements.

As an industry leader, we have the knowledge, experience and technology needed to provide reliable evaluations through an extensive panel of expert Medical Advisors.

Choosing the wrong medical opinion review provider is a risk you can't afford to take.



The Medical ReviewStream DIFFERENCE:

With Medical ReviewStream, you can be confident that your cases are quickly and accurately reviewed by qualified experts in compliance with all state regulations.

You can count on us to provide:



Accuracy – Every case is thoroughly evaluated by an experienced Medical Advisor and then subject to our industry-leading Quality Management program



Timeliness – To help you comply with state-mandated timeframes, our Medical Advisors focus on providing timely and accurate recommendations when you need them



Communication & Accessibility – We maintain a consistent, open line of communication with our clients' operational staff and are available before, during and after the completion of a review to answer questions or provide additional information



Reporting & Documentation – Once all necessary information is collected and analyzed, the Medical Advisor will create a detailed Physician Advisory Report, which clearly cites the appropriate, evidence-based criteria upon which their recommendation was based



Technology – While evaluating each referral, our Medical Advisors have access to an online reporting platform, where they can securely track and manage their assigned reviews. Medical ReviewStream also has the capability to implement EDI interfaces that can further streamline the utilization review process



Time and Cost Savings – We have established a panel of expert Medical Advisors and administrative staff to manage your medical review needs in a most cost effective and responsive manner possible - saving you time and money otherwise spent on maintaining an internal advisor panel

About Concentra

Medical ReviewStream is backed by Concentra, a national provider of medical services for the occupational health industry. With more than 30 years of experience and nationally recognized clinicians in occupational medicine, Concentra—and Medical ReviewStream—are focused on keeping your workforce healthy and productive.

Medical ReviewStream's product lines include:

Utilization Review

- Second level and appeal/reconsideration medical necessity opinions

Claims Adjudication Services

- Medical necessity opinions (outside of the utilization review process)
- Complex chart reviews
- Pharmacy reviews
- Short- and long-term disability reviews
- Family Medical Leave Act (FMLA) Reviews



Medical ReviewStream provides three service delivery options:

- **Single Source Provider:** Medical ReviewStream provides 100% coverage for all of a client's physician review needs
- **Appeals and Overflow:** Medical ReviewStream provides overflow and specialty match coverage
- **Dedicated Physician(s):** Medical ReviewStream provides dedicated Medical Advisors and/or Medical Directors who are recruited, hired, trained and screened for quality assurance by Medical ReviewStream

Trial Review

We understand that choosing a new medical opinion review provider is a big decision. That's why we're willing to demonstrate what we have to offer through a trial review.

For more information or to see if you qualify for a trial review please contact your Medical ReviewStream account representative at 1-855-597-3498 or visit [MedicalReviewStream.com](https://www.MedicalReviewStream.com).

