

Drug Test Processing Delays

Laboratories nationwide are experiencing delays processing urine drug tests. This includes urine drug tests collected by Concentra® for screening by our laboratory partners.

Currently, we are seeing a turnaround time of two to three business days for negative urine drug test results. Non-negative results may take up to 20 business days to process.

At Concentra, we know that it's critical for you to receive drug test results as soon as possible. Based on our ongoing communication with the labs screening the specimens, we have been told to expect a return to normal turnaround times within the next few weeks. We will update you as we receive additional information from our partners regarding these delays.

Please visit www.results-Concentra.com to check the status of your company's urine drug screen results. Thank you for your patience as we navigate this situation together.