

It is almost one year since we first heard about the mysterious virus that would quickly spread across the world creating its terrible legacy of sickness and sorrow. In those days it was hard to predict the magnitude of the problem or what populations, age groups, countries, or industries would be hardest hit. As weeks turned into months, we watched as the pandemic sparked a crisis for legions of employers across America.

Business leaders have diligently worked to overcome the many and varied challenges they have faced. And they continue to deliberate about just how deep and how long the wounds will be. Still, through grit and determination, they have focused less on their distress and more on doing what it takes to lead their companies through these unprecedented times.

Together with our customers, Concentra has worked to develop and deploy services designed to help employers preserve the health and productivity of their workforces. From ensuring that our medical centers are safe, to expanding our telemedicine solution, to providing access to COVID-19 testing services, we've listened carefully to our customers and directed our efforts to doing whatever we can to help them achieve their workforce health goals.

Now, with new vaccines emerging, so is the promise that we will soon see a return to normal business operations. But despite the distinct advantages of vaccinations, the process of getting vaccines into arms is complex -- and the challenge for employers trying to implement vaccination protocols and processes feels insurmountable. Major hurdles include dependency on federal and state regulations, the logistics and availability of providing vaccine supplies, and clinical staffing to provide the service.

Concentra centers are registered in their respective states and prepared to receive and administer coronavirus vaccines for our staff as soon as vaccine is available. We are working quickly to vaccinate our frontline patient-facing workers so that we can continue to care for your employees. We will be partnering with the CDC to do our part in vaccinating essential workers where and when we have the capacity (and the vaccine) to do so.

I believe we will exit this crisis stronger and better prepared for the future. While the road ahead will be a bit turbulent with twists and turns along the way, you can continue to trust Concentra to be here for you. Together, we will get through this.