

COVID-19 continues to impact the lives of all Americans and looms large over employers as they work hard to keep their employees healthy and on the job. At Concentra®, we continue to work with local health departments and carefully monitor CDC, WHO, and OSHA guidelines to provide occupational health services that will support them in these gallant efforts and ultimately benefit families around the country who need access to the vital resources companies provide.

It was early 2020 when the COVID-19 beast first reared its ugly head and started wreaking havoc on companies. The situation quickly escalated, and these were indeed some very dark days for employers. Undeterred, Concentra responded. Our operations continued uninterrupted with clinicians and staff in our centers nationwide providing vital workers' compensation and employer services to first responders, health care personnel, critical infrastructure team members, and others. By taking precautions to minimize the risk of exposure to potentially infected individuals, and enhancing our telemedicine solution, we were able to keep pace with the changing demand for occupational health services.

In April, many employers who had been forced to limit or shut down operations weeks earlier began plans to reopen. Concentra was ready to help and introduced COVID-19 services. Employers could send their employees to Concentra for initial clearance for return to work via our clinician assessment and evaluation, coupled with laboratory testing for COVID-19 active infection and/or to detect for the presence of COVID-19 antibodies.

Mid-summer did not yield the relief from COVID-19 that we had hoped. But every day we are learning more, and Concentra is doing more to support employers and the challenges they face. We have refined and expanded our COVID-19 services, and I am pleased to share with you:

**Concentra medical centers now offer COVID-19 assessments for employees
planning to return to work after furlough or extended absence
AND
Evaluation of employees who are COVID-19 exposed, suspected, or confirmed positive.
.....
In consultation with a Concentra clinician, employers may choose to
add COVID-19 laboratory testing to either of these evaluations.
(remote via telemedicine or in-center for asymptomatic employees)**

We applaud employers nationwide who are doing their part and Concentra is on your side. We will continue to work with you in every way we can to help you keep your workforce healthy, working, and productive. Please visit our [Coronavirus web page](#) and bookmark it for easy access to updated information about our services.

Sincerely,
John Anderson, DO
Executive Vice President, Chief Medical Officer