

# Policy-Enforced TLS Implementation Questionnaire

TLS (Transport Layer Security) provides the advantage of two-way communication between e-mail servers through a standard protocol, designed to encrypt the transmission of e-mail and based on the Secure Socket Layer v3.0 protocol. The encryption of the transmission enables businesses to continue to maintain content-based monitoring and anti-virus policies on all mail and attachments while still protecting personal information. With TLS, both mail servers negotiate a secure connection based on predetermined criteria to establish the strongest possible encryption channel between the two.

Company Name: \_\_\_\_\_ IT Contact Name: \_\_\_\_\_

IT Contact E-mail: \_\_\_\_\_ IT Contact Phone: \_\_\_\_\_

Please list all applicable e-mail domains: \_\_\_\_\_

Concentra requests TLS enforcement for the following domains: ATNLabs.com, Concentra.com, and AdvancedMedicalSpecialists.com

Is TLS already configured and enabled on inbound and outbound e-mail gateways?  Yes  No

If not, when is TLS planned for implementation? \_\_\_\_\_

If these are not the public MX records, please list all host names and IP addresses: \_\_\_\_\_

Certificate Issuer: \_\_\_\_\_ Certificate Expiration Date: \_\_\_\_\_

What is the name of the domain that the certificate is issued to: \_\_\_\_\_

## Concentra Encryption Levels

- Concentra uses opportunistic TLS for all gateway-to-gateway e-mail transmissions. This does not guarantee e-mail encryption.
- Concentra supports opportunistic TLS for all messages sent to any concentra.com, advancedmedicalspecialists.com, or atnlabs.com recipient.
- Concentra supports configuring mandatory TLS communication for all incoming and outgoing e-mail for individual mail domains. If TLS is unavailable, the transmission will be abandoned and retried at incremented intervals.
- Concentra requires a minimum 128-bit encryption level for TLS-enabled communications, and uses verifiable certificates issued by a third-party certificate authority.

For platform specific questions, please contact the application vendor or trusted information source; Concentra cannot provide configuration assistance on individual platforms or applications.

### For more information about TLS, visit the links below:

<http://www.faqs.org/rfcs/rfc3207.html>

[http://searchsecurity.techtarget.com/tip/0,289483,sid14\\_gci1111138,00.html](http://searchsecurity.techtarget.com/tip/0,289483,sid14_gci1111138,00.html)

[http://en.wikipedia.org/wiki/Secure\\_Sockets\\_Layer](http://en.wikipedia.org/wiki/Secure_Sockets_Layer)

### For Internal Use:

Assigned To: \_\_\_\_\_

Initial Contact Date: \_\_\_\_\_

Testing Date: \_\_\_\_\_

Scheduled Completion Date: \_\_\_\_\_

Date of Final Contact: \_\_\_\_\_